

The Crisis Now Difference

In 2016, metro area Phoenix law enforcement engaged 22,000 and transferred them *directly* to crisis facilities and mobile crisis without visiting a hospital ED.

Aetna/Mercy Maricopa 2017 report

What difference did it make?

Improved Crisis Clinical Fit to Need (CCFN) by 6x

Reduced potential state inpatient spend by \$260m



Calculated from
Arizona data,
2017

**Saved the equivalent of
37 FTE Police Officers**



**Saved hospital EDs \$37m
in avoided costs/losses**

**Reduced total psychiatric
boarding by 45 years**

Calculated from "Impact of psychiatric patient boarding in EDs" (2012) (Nicks and Manthey)

BJA presentation at ISMICC (2017), Madison, Wisconsin data